## **CNMRI 2.0 Patient Notifications**

Posted 10/27/25

This posting is to notify patients of the following changes. Dr.Dave's new practice CNMRI 2.0 will have the following policies.

**INSURANCE.** We required you to sign for payment directly to our practice. If you do not allow us to receive payment from your insurance you will be responsible for the bill at the time of service. We must make a copy of your license and insurance cards to provide proof of service. We participate in most insurances, it is your responsibility to check with your insurance about participation.

**COPAYS.** Copays are due at check this is your responsibility per your insurance.

**UNINSURED PATIENTS.** Uninsured patients will need to make payment prior to services rendered, amounts quoted are minimum up front costs. If there is any balance left over this must be paid prior to the next appointment.

**NO SHOW/LATE CANCELLATIONS.** A fee of \$50.00 will be accessed for any appointment that is not cancelled within 24 hours of the appointment time or no show for the appointment.

**PRESCRIPTIONS.** We will electronically send your prescriptions. We ask that patients contact us in advance before their prescription expires. There is a 5-7 business day turnaround time on prescriptions. Prior authorization may be needed for your medication. You understand that our office will review your pharmacy benefits and formulary to determine if there are therapeutic alternatives.

**FORMS.** The following amounts are placed on forms that are presented outside of your appointment. Forms fees must be paid at the time the form is submitted to our office. There is a 5-7 business day turn around time on forms.

Insurance/Disability/FMLA Forms	\$15.00 per page, not to exceed \$75.00
DMV forms	\$15.00 per page
Tint Waivers	\$50.00 per application
Handicap Placard	\$15.00 per page, not to exceed \$75.00
Medical Marijuana Forms	\$100.00
Other Complex Forms	\$15.00 per page, not to exceed \$75.00

**BALANCES ON ACCOUNT.** Patient balances are expected to be paid upon receipt of statement or at the next time of service. If you can not pay in full, you must contact our office to make payment arrangements. Accounts that continue to go unpaid will proceed to collection and could lead to future appointments being cancelled. If you have a claim dispute we will do our best to assist you to dispute with your insurance carrier.

**NON-COVERED SERVICES:** Your insurance may feel that certain tests and injections performed at our office are not covered by your plan. We will work with you to receive these services by using our uninsured fee schedule if you and the physician feel the treatment is in your best interest.

**ELECTRONIC MEDICAL RECORDS SYSTEM.** Our practice uses a Community Connect Epic program through Bayhealth. CNMRI 2.0 is not associated with Bayhealth. We encourage you to enroll in MyChart to see your appointments, ask questions, ask for refills and to obtain your medical records from CNMRI 2.0. Our staff can assist you in getting an enrollment link to MyChart that will be sent to your email.

If you have any questions or concerns about this information please email us at info@cnmri20.com